

# PC3000 FAQ

## Troubles:

### 1. My system is show a Low Battery Trouble

This trouble condition indicates that the system backup battery is low. This battery is used to provide power to the alarm system in the event of AC power loss.

If this battery requires replacement, a new one may be installed or purchased from an authorized security dealer.

#### **Battery Ratings:**

Voltage = 12VDC

Type = Gell Cell or Lead Acid

Amp/Hour = 4Ah (minimum)

#### **Note:**

After replacing the battery, it may take up to 24 hours for the battery trouble indication to clear on the keypad.

### 2. How do I program the Time and Date

This trouble indicates that the time and date need to be programmed for the alarm panel. Certain system functions require that the correct time and date be programmed.

Programming Time and Date:

**Step 1** - Enter [\*][6]+[Master Code]

**Step 2** - Enter [1]

**Step 3** - Enter Time [HH:MM]

**Step 4** - Enter Date [MM:DD:YY]

**Step 5** - Enter [#]

## Star Commands:

### Bypass Zone

**Step 1** - Enter [\*][1]

**Step 2** - Enter the number of the zone or zones (01-16) to be bypassed

**Step 3** - Enter [#]

### Chime On/Off

**Step 1** - Enter [\*][6]+[Master Code]

**Step 2** - Enter [6]

**Step 3** - Enter [#]

When the above command is entered, the keypad will provide an audible indication of whether or not the chime has been enabled or disabled:

Chime ON = 3 rapid beeps

Chime OFF = 1 long tone

## **Access Codes:**

### ***Add User Access Code***

To add a user access code to the system:

**Step 1** - Enter [\*][5]+[Master Code]

**Step 2** - Enter 01-16 to select the user code which is to be added

**Step 3** - Enter the 4-digit number for this user

**Step 4** - Enter [#]

### ***Change User Access Code***

To change the 4-digit access code number of an existing user:

**Step 1** - Enter [\*][5]+[Master Code]

**Step 2** - Enter 01-16 to select the user code which is to be changed

**Step 3** - Enter the new 4-digit number for this user

**Step 4** - Enter [#]

### ***Erase User Access Code***

To erase a user access code to the system:

**Step 1** - Enter [\*][5]+[Master Code]

**Step 2** - Enter 01-16 to select the user code which is to be erased

**Step 3** - Enter [\*\*\*\*]

**Step 4** - Enter [#]

## **What if my system needs servicing/repairs?**

DSC is a manufacturer of quality security products however does not install, monitor or service it's products. If you system requires repair and/or servicing, please contact a local authorized security dealer.

## **Identification:**

### **System Testing**

For testing your system, please contact your security dealer for details.

## Arming

### Arm in Away

To arm your system in the 'Away' mode, leave through a designated entry/exit zone during the exit delay

### Arm in Stay

To arm your system in the 'Stay' mode, do not leave through a designated entry/exit zone during the exit delay